



NEXT GENERATION SERVICES AT LEADING INFORMATION SECURITY CONSULTING FIRM

"OUR CUSTOMERS FEEL SAFER KNOWING THAT ALL INTERACTIONS ON THEIR NETWORKS ARE MONITORED BY BALABIT'S INDUSTRY-LEADING SOLUTION."

*Mr. Zack Gilburd,
President of Arcui LLC.*

Arcui LLC. is an information security consulting company that specializes in providing assurance to companies in the healthcare and financial sectors. Each Arcui examiner averages over 10 years of industry experience. Arcui works with security-conscious businesses of all shapes and sizes, from multinational banks to neighborhood hospitals. Their security solutions play an integral role in the on-going operations of many household brands.

THE CHALLENGE

Audit the activity of examiners to eliminate client's fears

Arcui performs penetration testing and security audit services, often times with elevated privileges. Their examiners routinely have broad access to client systems. To eliminate its customers' data security concerns, Arcui required a method for recording all actions performed by its examiners on client systems. From technical perspective, they wanted to record remote SSH and HTTP(S) sessions. Arcui also required a solution to observe examiners' working sessions in progress. In the long-term, Arcui needed a way to have audited-level accounting accompanying its recorded sessions.

THE SOLUTION

Fast-deployment privileged activity monitoring appliance

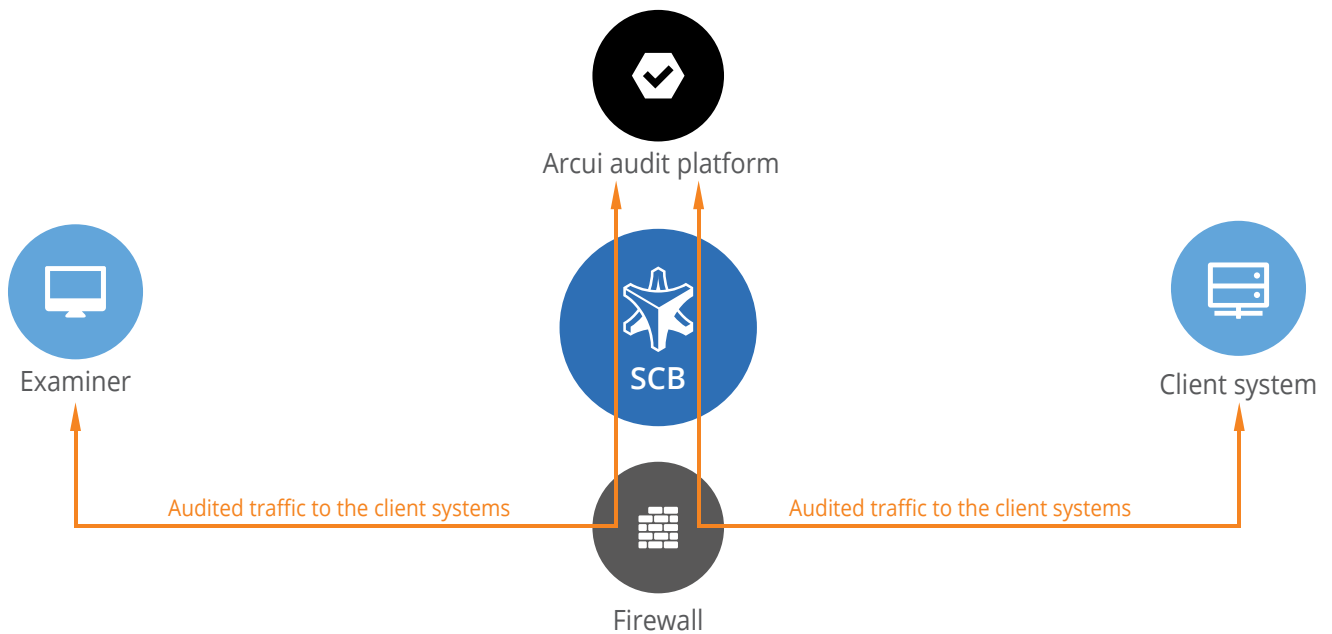
User activity monitoring solutions from ObservelT and BalaBit were considered during the selection process. Arcui chose the BalaBit Shell Control Box (SCB) privileged activity monitoring appliance.

"BalaBit's support of open source software weighed heavily, also the fact that SCB requires no client host configuration. ObservelT, on the other hand, required Microsoft SQL and Windows servers. Our organization refuses to use Microsoft-based solutions wherever possible." – adds Mr. Zack Gilburd, President of Arcui.



In addition, Arcui is using the BalaBit syslog-ng Open Source Edition extensively, which was another driver for the SCB purchase.

The implementation phase took only 3 hours of modifying firewall rules and 5 hours of learning and setting up the product. Now, the SCB is in productive operation. All examiners connect to the SCB first and, upon authorization, can access the Arcui audit platform where all penetration testing and vulnerability scanning is conducted. In the current configuration, one SCB virtual appliance running on a Linux KVM instance controls and records the access of 15 users and protects 20 hosts.



THE BENEFITS

Improved security assurance services, reduced costs

The SCB is essential to Arcui's business model of low-risk, high-assurance information security consulting services. As a result, it was implemented upon acquisition across all systems and audit platforms. In addition, the SCB saves Arcui money because it reduced their insurance premiums related to errors and omissions. Among others, Arcui highlighted the following competitive advantages of its SCB solution:



the virtual appliance portability,



the open source support and



the low resource requirements of the SCB host.

"The SCB has been a tremendous asset to Arcui's information security assurance business. Our customers feel safer knowing that all interactions on their networks are monitored by BalaBit's industry-leading solution." – concludes Mr. Gilburd, President of Arcui.

▪ [Read more about Shell Control Box](#)

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ABOUT BALABIT

BalaBit – headquartered in Luxembourg – is a European IT security innovator, specialized in advanced monitoring technologies. The company is widely-known for syslog-ng™, its open source log management solution, used by more than a million companies worldwide. This significant user base provides a solid ground for the business expansion which is fueled by Shell Control Box™, a pioneering development for the rapidly-growing niche of privileged activity monitoring market. BalaBit has customers all over the world including 23 percent of the Fortune 100 companies.

www.balabit.com